



## **Working with Staff to Promote Work Quality and Enjoyment: Evidence-Based Strategies**

**Dr. Denny Reid**

**October 11, 2014 9:00 a.m. – 4:00 p.m.  
George Mason University Research Hall Room 163**

### **WORKSHOP DESCRIPTION**

This workshop will describe evidence-based means of supervising and consulting with human service and education staff to promote work quality and enjoyment. Following an initial discussion of the importance of making work enjoyable for front-line staff, a step-wise protocol for supervising and consulting with staff will be described. Next, key supervisory and consultative procedures constituting the protocol will be presented including, for example, how to clearly specify staff performance expectations, monitor staff performance in ways acceptable to staff, effectively train key work skills to staff, support proficient performance, and correct nonproficient performance. Specific strategies for motivating staff to work diligently and enjoy their work will likewise be described. Summaries of relevant background research will also be presented. The workshop format will include instructor presentation supplemented with power point slides, instructor demonstration of critical strategies along with trainee practice, and working handouts.

### **ABOUT THE PRESENTER**



Dr. Dennis Reid has 40 years of experience as a manager and clinician in residential, educational, and community support settings for people with intellectual and related disabilities, and has consulted with human service agencies in the majority of states of the United States as well as Canada, Australia, and New Zealand. He has published over 140 refereed journal articles and book chapters focusing on applied behavior analysis and authored or co-authored eight books. He was awarded Fellowship status in the Association for Behavior Analysis International and in 2006 received the AAIDD International Research Award. Dennis is the founder and current director of the Carolina Behavior Analysis and Support Center in Morganton, North Carolina.